**COMMUNITY SAFETY AND WASTE MANAGEMENT CABINET PANEL**

**THURSDAY 3 DECEMBER 2015 10 AM**

**UPDATE REPORT FROM DAVID LLOYD POLICE AND CRIME COMMISSIONER FOR HERTFORDSHIRE**

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### 1. Purpose of the Report

To provide a brief update on work to progress the Police and Crime Plan, Everybody's Business (2015-2020).

### 2. Update

**Launch of a new Road Safety Fund**

2.1.1  The Police and Crime Plan Everybody's Business (2015- 2020) outlines a commitment to supporting a range of projects and initiatives based around the principle of offenders paying for the harm they have caused. This includes undertaking a concerted attack on criminal assets to recover the proceeds of crime, and to utilise the income generated by offenders to pay for initiatives to help victims and communities. The Police and Crime Plan makes a specific reference to ensuring that the public is able to see how income generated from offenders is being spent.

2.1.2  Issues relating to anti-social driving including speeding, driving without a seat belt, the use of mobile phones, and drug and alcohol related driving are frequently raised as concerns by the residents of Hertfordshire. Using the surplus generated from speeding tickets, speed awareness courses, accident reports and court income through the Cameras Tickets and Collisions Unit (CTC) can help to support a range of educational, enforcement and engineering activities to reduce road casualties and deaths, and activities that cause alarm and distress to residents. For Hertfordshire, the surplus generated amounts to £1.3m for the period 2014-2016. Subsequent amounts will be announced annually.

2.1.3  In partnership with Hertfordshire County Council, the Office of the Police and Crime Commissioner will use the Strategic Road Safety Partnership to manage and administer the Road Safety Fund. It is expected that the fund will be launched over the coming months with bids submitted in January / February 2016 and grants awarded to organisations in April 2016. Consultation with the public on road safety priorities will be taking place shortly.

## Mental Health Crisis Care Concordat

2.2.1   Since June this year, significant progress has been made to support Hertfordshire's Mental Health Crisis Care Concordat with a range of responsible partners to develop appropriate governance structures to deliver the multi-agency Crisis Care Action Plan.

2.2.2   During the summer, the Office of the Police and Crime Commissioner (OPCC) and East & North Herts CCG commissioned a consultancy called Resolving Chaos, to complete a short piece of work to map out the crisis care mental health pathways for children and adults in Hertfordshire. They examined good practice within current pathways, areas for improvement and opportunities for reducing acute presentations. The Commissioned work also sought to identify where chaotic and vulnerable service users repeatedly present to services in crisis and suggest alternatives. The key findings from the commissioned review found:

- Waiting times for mental health assessments are taking too long
- Waiting times for beds for those waiting to be detained are taking too long
- There was insufficient health information to aid police decision-making
- Out of hours provision needs a stronger focus and better coordination
- Little knowledge amongst police around mental health and need for more training
- Only one third of those detained under S.136 led to a psychiatric admission and a mental health assessment
- The rate of admissions is high- above the average of 60%
- Whilst Hertfordshire is advanced in piloting work and has met national standards regarding the use of places of safety rather than police cells, it was suggested that there are opportunities for the police to explore additional pathways for service users, such as Turning Point

2.2.3   Findings from the Commissioned research were presented to the Crisis Care Steering Group, the Commissioner's Community Safety Board and Health and Wellbeing Board in September. The findings have been used to develop and shape the Action Plan with specific actions designated to each of the five sub-groups. Monitoring of progress against actions will be formally reported through the governance structures throughout the year.

## Countywide Community Stop and Search Scrutiny Panel

2.3.1   The Countywide Stop and Search Scrutiny Panel is continuing well with a range of issues brought to the Constabulary's attention on areas where there were inconsistencies in Stop Search practices and justification for grounds for a search. This feedback has been used to help inform and develop officers' training and working practices. Since the panel started in March members have reported seeing an improvement in the number of cases, through their

dip sampling, that have led to a positive outcome or arrest. The availability of Stop and Search data for Hertfordshire (broken down to postcode area) on police.uk has further enabled public scrutiny of Stop and Search, enabling comparisons with the most similar group around age, gender, ethnicity and volume.

2.3.2   The OPCC are currently in the process of recruiting more members to join the panel to ensure that it becomes representative across the different demographics- age, gender, ethnicity and backgrounds. Work will continue to seek representation across the county, in particular North Herts, East Herts, Broxbourne, Welwyn Hatfield & St Albans. In March 2016 the scrutiny panel will be producing an Annual Report for the Commissioner's Community Safety Board highlighting the key findings and trends from their dip sampling.

**Launch of a new Countywide Business Crime Strategy**

2.4.1   The Police and Crime Plan, Everybody's Business (2015-2020) acknowledged the need to work with businesses across Hertfordshire to help protect themselves from crime, recognising that crime against businesses currently makes up a fifth of all recorded crime, and has a wider impact on the local economy and on individuals both financially and emotionally in relation to staff morale and loss of work time. Following completion of a countywide Business Crime Survey in 2014, a new countywide strategy has been produced setting out how business crime will be tackled.

2.4.2   The strategy sets out a range of measures to support businesses including employing the best crime reduction and prevention measures; supporting and enhancing existing and new business partnerships; encouraging more reporting of crime; increasing prevention advice and its effectiveness, and giving better support to businesses when a crime happens.

2.4.3   Following the launch of the new countywide Business Strategy, an Independent Advisory Group (IBAG) will be set up and work will progress to continue supporting current methods of engagement with businesses (e.g. rural Barn Meets and working with Hertfordshire Chamber of Commerce), and with the county's Community Safety Partnerships.

**Serious and Organised Crime – local profiles**

2.5.1   All districts and boroughs have received local profiles for their areas which overlays a range of demographic, deprivation and crime data around Serious and Organised Crime activity and known nominals. Each Community Safety Partnership (CSP) has identified suitable governance structures for managing the local profiles through their Responsible Authority and Joint Action groups.

2.5.2   Sharing the data on organised crime activity and nominals has already started to show some successful outcomes including:

- Disruption by St Albans leading to an eviction
- Intelligence feedback from Broxbourne regarding addresses/council tax
- PCN and cases against the listed names from Broxbourne

2.5.3 Local profiles have also had a positive effect in leading to further joint multi-agency activity between Trading Standards and Op Manhunt to tackle rogue traders across the county that have featured 12 local profiles will be updated on an annual basis and support the development of Community Safety Partnerships Strategic Assessments.

## **Beacon general update**

2.6.1 A significant programme of work continues to support victims. Beacon provides a comprehensive service to victims, whether they chose to report their crime or not, including:

- Updates on Crime
- Practical Support
- Home security
- Contact friends/family
- Completing claim forms
- Victim Personal Statements
- Transportation
- Advocacy
- Emotional Support

2.6.2 Between April 2015 and September 2015 Beacon data showed:

- **31,509** crimes recorded in Herts
- **28,043** victims
- **7,205** priority group victims
- **977** receiving enhanced service
- **219** victims have been referred over to HHSS
- **299** phone calls made to the 0300 Beacon hotline
- **2,965\*** website visits. Traffic approx. 30 visits per day

2.6.3 As part of the Ministry of Justice (MOJ) requirements, Beacon has been promoted using a range of communication outlets including:

- Advertisements in local district magazines (Dacorum Digest, Link, Hertsmere News, Outlook, Three Rivers Times, Horizons, Welwyn and Hatfield Life)
- Radio advertisement- Heart FM – audience of 150,000
- Leaflets and posters and distributed to all the district council offices
- Information available within GP surgeries including waiting room screens

2.6.4 The OPCC also hosted a Beacon Partnership event in September resulting in the establishment of a Beacon Champions Network. 29 organisations have agreed to work with the OPCC to discuss and share best practice, engage in educational events and to support the Beacon centre by offering third party referral pathways and/or offering services to victims of crime. Herts Valleys CCG Community Navigator scheme has also engaged as a service delivery partner.

**Restorative Justice**

2.7.1 OPCC have now recruited a Restorative Justice (RJ) Coordinator and the Hertfordshire Centre for Restorative Justice has been established at the University Of Hertfordshire.

2.7.2 There are 2 pilot schemes in development to allow victims access to RJ should they choose this as an option.

1 Community Remedy. Develops where a victim would like an apology in person from the offender. The pilot will 'go live' on 25th November in Welwyn Hatfield.
2 Pre-sentence (early guilty plea). Detailed process being developed through Criminal Justice Department and Courts.

2.7.3 Last week (16th – 22nd November) the OPCC led on a programme of work to promote Restorative Justice following the Ministry Of Justice selecting Hertfordshire as one of three 'partner' areas to support communication and awareness. Hertfordshire is also one of three areas where a partnership approach to embedding RJ will be evaluated.

**Moving forward**

2.8.1 Whilst confirmation of the level of funding available for next year is awaited from MOJ after the Comprehensive Spending Review, officers are pressing ahead with various longer term projects to develop and enhance Beacon's services including:

- Working with Action Fraud regarding victims' needs
- Working with the County Community Safety Unit around repeat and targeted victims.
- Ensuring compliance and monitoring of the Victims Code of Practice
- Setting up a sub-group to undertake dip sample of completed cases
- 'Out of hours' burglary vulnerable victim support service including remedial clear up and emotional support.

2.8.2 In addition, the revised Victims Code of Practice now covers victims of all crimes (not just notifiable crimes) and introduces new responsibilities on

responsible authorities. The OPCC is considering these additional requirements and developing plans to ensure compliancy.

2.8.3 Work is also underway to explore and fully grasp from the victim's perspective; trafficking and modern day slavery. We are also keen to resolve a long-standing issue in relation to the coordination of the victim/witness beginning to end journey through the Criminal Justice System (CJS) and look to enable a step change in the way that victims are able to access a range of coordinated services in Hertfordshire to help them cope and recover from their ordeal. The OPCC will be looking to develop Beacon so that it coordinates the victim/witness journey throughout the CJS therefore ensuring that the entire experience is seamless as possible.